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Subject: June/July 2021 Update
Date: Friday, July 16, 2021 3:48:00 PM
Attachments: [image001.png](#)

Mayor, City Council, and COG Leadership Team (bcc):

In an effort to better demonstrate the good progress of the City Operations Team, I am providing a list of highlighted efforts that have occurred over the past month and a half. Given that efforts such as this cannot be achieved instantaneously, the volume and quality is most impressive. Please review and join me in thanking all those who continue to support/advance our community daily.

Budget & Evaluation

June/July:

- FY 21-22 Annual Operating Budget adopted by City Council
- FY 22-31 Capital Improvements Program adopted by City Council
- Received Government Finance Officers Association (GFOA) Distinguished Budget Presentation Award for year beginning July 1, 2020

City Manager's Office

June/July:

- Greensboro designated 22nd best run cities in America
- Tuition Reimbursement Program for employees being implemented through Human Resources (added recruitment tool)
- Continuation of outdoor dining ordinance/permit for downtown

Coliseum

June/July:

- Announcement of Tanger and Coliseum performances returning
- \$10 million Grant from SBA

Creative Greensboro

June/July:

- Announced artists selected for neighborhood residencies in Dudley Heights, Glenwood, and Kings Forest
- Awarded a \$15,000 grant funded artist fellowship from Kenan Institute for the Arts
- Hosted a 4 week residency by local filmmaker Kemari Bryant at the Greensboro Residency for Original Works in the Cultural Center
- Announced the new Residency at the Hyers Theatre opportunity at the Cultural Center
- 53rd season of MUSEP with 4 virtual/streaming concerts. In-person concerts begin August 8.
- Residencies by hip-hop artist Dom-Sebastian and multi-disciplinary artist Jonathan Vizcuna at the Greensboro Residency for Original Works in the Cultural Center
- Announced new opportunity for artists and organizations to join the Creative Activation Partners low-cost space rental program at the Cultural Center
- Return of DGI Fun Fourth with Laser Works shoe (sponsored by the City) downtown

Engineering & Inspections

June/July:

- GTA Depot Ticketing Area Renovations completed
- GTA Depot additional restrooms completed

Field Operations

June/July:

- Repaired 296 potholes
- Repaired 652 linear ft. sidewalk
- Completed construction of storm water BMP for lower yard
- Repaired 4796.8 sq. yds. Of pavement (full depth and overlay)
- 11.044 million Residential Solid Waste Service points served (reuse/recycle/YW/bulk)
- 5,800 lbs. of litter collected
- Landfill inspected by DEQ – no deficiencies noted
- Repaired 108.8 linear ft. sidewalk
- Repaired 124 linear ft. curb/gutter
- Recycle material audit finalized
- 632 tons managed at compost facility; 57.0% private (non-city collected) tons

Finance

June/July:

- Completed initial steps for proposed 2022 bond referendum
 - Authorized Finance Director to file application with Local Government Commission
 - Introduced individual bond orders and called for public hearing (action to be taken on 7/20)
- Received Government Finance Officers Association (GFOA) Certificate of Achievement for Excellence in Financial Reporting for year ending June 30, 2020.

GFD

June/July:

- Installed 109 smoke alarms during Smoke Alarm Saturday.
- Phoenix Station Alerting System installed and operational in all 26 fire stations.
- Station 7 dedicated to former Fire Chief, Ray K. Flowers.
- Special Operations Division presented an award from EM Director Sprayberry for work at the Vaccine Site at Four Seasons Mall.
- Completed Cultural Competency 101.
- Greensboro Fire Department Strategic Plan completed for 2021-2026.
- GFD hosted the 1st annual Camp Spark for young females who are interested in the fire service.
- Stair Climb event planning underway for 20th year of remembrance on September 11th.
- GFD hosting the North Carolina Accreditation Support Consortium for departments across the state.
- Fire Stations 7 & 56 construction underway. Completion date for Station 7 is projected for August 30th and Station 56 for October 30th.

Planning underway for NNO on August 3rd. Most GFD companies will participating in this year's event

- Promoted a new Deputy Fire Marshal
- Hired a new Fire Garage Maintenance Technician

GM911

June/July:

- The Peer Support Team started a “Mental Health Minute” newsletter bimonthly. This will include links to resources, articles, links to videos, and other information pertaining to mental health in the 911 career
- EMD ACE Performance Standards achieved with the best Protocol Compliance Scores documented since 2010.
- Two new recruits successfully completed Rookie School
- Quality Assurance process updated to enhance the Quality Improvement program
- GM911 met the required standards of the Commission on Accreditation of Ambulance Services (CAAS), as part of the Guilford County EMS (GCEMS) system

GPD

June/July:

- Greensboro/Guilford Crime Stoppers program was presented with three awards at the Southeastern Crime Stoppers Association Conference
- CSI Zoom presentation for the Greensboro Public Library, True Crime Tuesdays Film Club.
- Vice Narcotics Division to partner with GCSTOP (Guilford County Solution Opioid Problem)
- Over 500 jobs listed in the “Police Chief’s 500 Youth Jobs” initiative
- Launch NNO Invitation
- CALEA assessment with no policy issues

Human Resources

June/July:

- Completed structure for proposed General Employee Step Plan
- Onsite Wellness Benefits Fair 6/9 (over 300 in attendance)
- Sunshine Store open
- Reinstated Tuition Reimbursement Program

Information Technology

June/July:

- Special Achievement is GIS Award from ESRI (Global Leader in Information Technology)
- Completed all network and telecommunications systems for Eugene Street Parking Deck
- Piedmont Discovery mobile app expanded to include Jamestown, Oak Ridge, Summerfield and Gibsonville
- Launched online building permit portal
- Implemented E-Scribe

Internal Audit

June/July:

- Initial testing of citywide inventories completed

Legislative

June/July:

- Although with IT implemented e-Scribe Agenda Management Software

Library

June/July

- Greensboro Public Library, Greensboro History Museum and Parks & Recreation Department celebrated Juneteenth with a day full of online events.
- Greensboro History Museum wins National Award for *Pieces of Now* exhibit and programming.
- Voters select *There There* by Tommy Orange as the One City, One Book community read with events starting this fall.
- Greensboro Public Library offers new monthly series - Outdoor Adventurers of Color which explores outdoor learning and recreation opportunities.
- Greensboro Public Library offers Service Learning Opportunities for local high school students.
- Summer Reading Programs are being offered at all Greensboro Public Library locations
- Ganga Con Online manga and graphic novel convention included Voice-Over Seminar with Actor Debi Derryberry and Cosplay Q&A.
- Updated over 200 computers throughout library system.
- New annual Museum event added--Reflections on *Pieces of Now*—a collaborative event with African American arts/social justice organizations.
- History Museum's Green Book bike tour celebrated Juneteenth.
- Greensboro History Museum's free outdoor summer camp program, *Art as Activism*.

Neighborhood Development

June/July:

- Additional \$7M federal allocation awarded for Rental Assistance
- Announcement of 1000 residents assisted through ERAP
- 17 homebuyers received down payment assistance
- 111 households received homebuyer education

Parks & Recreation

June/July:

- Reopening of Camp Joy
- Gateway Gardens Visitor Center opening
- Science Center Zoo Expansion opening
- New Safety Town announced
- Volunteer Cleanup at Hampton Park
- City of Greensboro's Virtual Juneteenth Celebration
- Contract approval for Phase 1 of Battleground Parks District; Construction beginning July 2021
- Vision Board event at Warnersville with NCWorks and Greensboro Housing Authority
- Parks and Recreation Month Scavenger Hunt on social media. Clues announced each

Friday throughout the month.

- Volunteer Clean Up – O’ Henry Park
- Peeler Park – contract process to begin fall 2021
- Heath Park – new playground announced through the Building Greensboro Together Campaign
- Participatory Budgeting supports ADA improvements at Arlington and Sunset Hills Parks
- Solar work stations in parks announced through participatory budgeting
- Adult Recess Barber Park
- Community Block Party at Warnersville Recreation Center
- Health Screening and Volunteer Clean Up at Windsor Recreation Center

Planning

June/July:

- Completed update to Airport Overlay District regulations, opening approximately 1,000 acres for residential development northeast of the airport.
- Updated Land Development Ordinance to make it easier to install utilities to accessory buildings
- Kicked off efforts to address short term rental and off street parking concerns.
- The Arlington Park Neighborhood Association held an End of the School Year Celebration on June 16th in Arlington Park; more than 40 residents attended. The event provided neighborhood kids and families with free food, games, music, and information about the association.
- Progressing through evaluation and public discussion to create opportunities for “Missing Middle Housing”
- Habitat for Humanity of Greater Greensboro and True Homes to start construction of 12 single family homes in Willow Oaks.

Transportation

June/July:

- Eugene Street Parking Deck went into revenue service
- Earmarks for electric buses and A&Y Greenway included in congressional infrastructure bill (house version)
- Miovision traffic camera pilot installed
- Launched Elerts Reporting System
- Opened bids for Eugene/Bellemeade Streetscape; scheduled for council award August 17th
- GTA launched Sunday service expansion
- Hosted Representative Manning for a depot and electric bus tour
- Launched Deck Pass
- Completed Phase 2 Renovations in the GTA waiting area Depot
- Executed NCDOT funding agreement for Downtown Greenway Phase 4

Water Resources

June/July:

- Bid award for the construction of water and sewer extension to the future Reedy Fork

Corporate Park

- Initiated a benchmarking study for Storm-water Quantity Control
- The Advance Metering Infrastructure installation has begun and completion timeline is late 2023

Workforce Development

June/July:

- Awarded \$183,000 grant to support Adult Apprenticeship Expansion
- Comprehensive Workforce Development Plan was submitted and accepted by NC Division of Workforce Solutions
- Supported GPD's 500 Jobs Initiative that led to more than 500 youth obtaining summer employment
- Mobile Career Center hosted community based events at Barber Park, Eastside Park and Greensboro Central Library
- Workforce Development Board adopted a new FY21–23 Strategic Plan
- Announced opening of Emerging Workforce Center in Downtown Greensboro
- Hosted Second Chance Hiring Job and Resource Fair at Shiloh Baptist Church

Regards,

Chris Wilson, Interim City Manager

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